



QUALITY IN CASALS VENTILACIÓN

The philosophy of Casals Ventilación Air Industrial SLU is based on the absolute conviction that the quality required by our products will only be achieved with the total dedication and involvement of the staff, as well as compliance with the established processes.

Our Quality Policy is focused on:

- Design, manufacture, and supply products that can satisfy the needs of our customers; always meeting the established delivery deadlines and trying to reduce the current ones.
- Optimize our production processes to achieve constant improvement in efficiency, effectiveness, and cost reduction.
- Comprehensive search and monitoring of suppliers to obtain raw materials and components in accordance with our quality. Always trying to find alternatives that offer us concerted quality.
- Innovate in the management of the corporate image, adapting to new times and new technologies without forgetting the historical character of the brand.
- Improvement of the general image of the company and brand combined with the promotion of visits to the factory.

Our milestones and objectives are:

- The main objective of CASALS VENTILACION is to offer its clients and collaborators the best possible service in all areas of the company, offering flexibility, maximum capacity for product customization to adapt to each specific requirement, always with the maximum of doing it in the least possible time. The tool to achieve this will be the implementation of the QRM organizational work philosophy ("Quick Response Manufacturing" or "Rapid Response Manufacturing"), where CASALS's general focus is on reducing response times, both in technical inquiries as in the offers and ending in the reduction of delivery times.
- Be competitive in our sector and expand market share by offering products with greater added value.
- Increase international projection by consolidating our current presence in the market and expanding our commercial agreements with new countries.
- Promote a human team with constant training and motivation.
- Offer our clients totally reliable, tested, and traceable products.
- Develop, manufacture, and promote a line of products and accessories for the purification and improvement of indoor air quality (IAQ-Indoor Air Quality).
- Commitment to comply with the applicable requirements and commitment to continuous improvement of the QMS.

David Samper Falgàs
CEO

April 2021